



MALTON NEIGHBOURHOOD SERVICES



3540 Morning Star Drive, Mississauga, ON L4T 1Y2

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Enhanced Youth Outreach Worker (EYOW)

Job description

Position: Enhanced Youth Outreach Worker

Contract type: Regular, Fulltime

Start Date: ASAP

Location: 3540 Morning Star Drive, Mississauga, ON L4T 1Y2

Rate: \$50,000 to 53,000 per annum + Benefits

Hours: 35 per week.

Deadline to apply: Open until filled

Vaccination Policy: All MNS employees are required to be fully vaccinated as a condition of hire in accordance with the mandatory COVID-19 Vaccination policy.

MNS is a non-profit charitable organization which has provided settlement and community support services since 1975. For more information about MNS, please visit our website at www.mnsinfo.org

The Youth Outreach Worker (YOW) Program is an initiative for at-risk youth ages 11 to 21 years old and their families in Malton. It is designed to help empower and provide them with individualized programming to meet their unique needs and circumstances.

Enhanced Youth Outreach Worker (EYOW) works closely with the Youth Outreach Workers and provides support services to youth including intensive intervention in the areas of mental health, addictions, trauma, relationship, or family violence and / or human and sex trafficking etc.

Duties:

- Collaborate with the Youth Outreach Worker to identify youth requiring additional, more intensive services, and work with the Youth Outreach Worker to align support services for the client.
- Provide short-term counselling and support services to high-risk youth in accordance with the Stages of Change intervention model adapted for the Youth Outreach Worker (YOW) Program.
- Develop and oversee a short-term case management plan for high-risk youth clients, in partnership with the Youth Outreach Worker, and support youth by:
 - Helping youth to identify their needs, goals, aspirations, skills, and abilities as well as barriers to accessing services.
 - Helping youth to build resiliency, pro-social skills, and other protective factors to address their various risk factors.

- Helping youth to address the specific incidents/risk factors that may bring them into conflict with peers, family, and/or the law.
- Providing youth with general information, contacts, referrals and support as needed to build assets and address needs (e.g., housing, employment, education, healthcare and recreation; social and emotional issues);
- Referring youth to appropriate services in the community and supporting them to access these services.
- Provide counselling and referrals to families to help youth address their needs to promote community awareness of the Youth Outreach Worker (YOW) Program and maintain a recognizable community presence.
- Identify emerging issues, service gaps, and opportunities for action to build community capacity.
- Enter and maintain accurate and complete service data in the *Outreach Record* in a timely manner.
- Maintain collaborative working relationships with all stakeholders.
- Other Duties as may be assigned by the Manager.

Qualifications:

- Bachelor's degree in social work or clinical psychology. Master of Social Work is an asset.
- Registration with the Ontario College of Social Workers and Social Service Workers (OCSWSSW) and or College of Registered Psychotherapists of Ontario (CRPO) is must.
- Three (3) years' clinical counselling experience with youth facing multiple barriers including addiction and mental health.
- Demonstrated case management experience with ability to support family members of high-risk youth, and knowledge and sensitivity to the life experiences, diverse needs, identities, cultural backgrounds of at-risk and high-risk youth in underserved communities.
- Knowledge of evidence-based standards of practice in accordance with the Stages of Change intervention model, a positive youth development framework and relevant legislation (e.g. Child and Family Services Act, Youth Criminal Justice Act)
- Excellent interpersonal and verbal and written communication.
- Demonstrated ability in developing, implementing, and evaluating services within an anti-oppression and anti-racist framework.
- Must be willing to travel to work sites, valid drivers' licence and access to a reliable vehicle is required.
- Must have a valid CPR/First Aid training Certification.

Upon hire, candidates must provide a valid Vulnerable Sector Screening (VSS) obtained within the last 6 months. Please submit a resume and cover letter to the Hiring Committee at hr@mnsinfo.org. We thank all applicants, however, only candidates selected for interviews will be contacted.

Malton Neighbourhood Services is committed to providing accommodations throughout the recruitment process. If you require accommodation, please notify us and we will work with you to meet your needs.